

Childcare Software: Beyond Basics, Above Excellence

respectful ways.



HumanKIND Curriculum to educate the human heart!

Trauma-Informed, Social and Emotional Learning Programs for PreK-12 schools & camps.

Top 10 Tips for De-escalation: Agenda Review

Welcome!

- A review of Trauma and Trauma-Response
- Description of "de-escalation" through the lens of trauma
- Top 10 Tips review!
- The Attachment & Trauma Network
- Review Respectful Ways and some news!
- Free SEL gift review
- iCare Software review
- Contact information





Top 10 Tips for De-escalation: Trauma Review

Some "Core" Perspectives:

- Everyone has a story
- All people have a want for love and belonging
- There's no place for blame or shame
- Work WITH students rather than doing something FOR them







Trauma-Informed Practices

Trauma is prevalent in America, no matter the upbringing

- Covid-19 considered an Adverse Childhood Experience (ACE)
- Misbehaviors aren't just kids trying to be difficult or hormonal.
- Won't VS Can't and Brain Development
- Do The Right Thing Example
- Being Trauma-Responsive takes Empathy and Compassion! It takes a lot of heart and effort on your part to raise our next generation. Thank you!





A Trauma-Responsive Approach:

Trauma is not just "an event" - it's what happens inside of us. It can live in the body for years and be passed onto future generations. Nadine Burke Harris' profound <u>TedTalk</u> = a must see.

- A Trauma-Responsive Approach is based in brain science
- It teaches resilience, hope, healing, belief, forgiveness
- Being trauma-sensitive to all students helps high ACE score students
- It teaches students accountability
- It teaches dysregulated students how to SELF-regulate





Top 10 Tips: A Respectful Request...

...Participation!

We here at Respectful Ways are big believers in sharing thoughts and perspectives.

| TOP 10 TIPS | • • • | •• | •• | • | • • | • | •• | • | • | • |
|-------------------|-------|-----|-----|-----|-----|-----|----|---|---|---|
| For De-escalation | | | | | | | | | | |
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What is De-escalation & Trauma

Verbal de-escalation is a targeted intervention for use with a child who is at risk for aggression.

It involves using calm language and communication techniques that diffuse, redirect, and/or de-escalate a conflict situation.

Try to see these de-escalation tips through the lens of **Trauma**.



TOP 10 TIPS ····· For De-escalation



Top 10 Tips #1: Be Empathetic

1. Be Empathetic:

Be supportive, be empathetic, and try to help the person through their difficulty. Their Perception is their Reality.

*Share examples of what showing empathy looks like in your classroom.







Top 10 Tips #2: Give Space

2. Give Space:

Stand 1.5 to 3 feet away. If you have to move closer, explain your actions.

*Why is this? Share examples of what giving space looks like.







Top 10 Tips #3: Stay Calm

3. Stay Calm:

Keep your gestures, expressions, movements, and tone-of-voice = non-threatening.

*Share examples of what staying calm looks like.





Top 10 Tips #4: Stay Rational

4. Stay Rational:

Saying or thinking reasonable statements to yourself like, "I can handle this." and "I know what to do." will help <u>you</u> stay positive during the moment.



*Share what staying rational looks like.





Top 10 Tips #5: Understand Feelings

5. Understand Feelings:

Listen to their feelings. Figure out what it is they need from the situation and help them meet that need.

*Share examples of what understanding their feelings looks like.







Top 10 Tips #6: Ignore

6. Sometimes, Ignoring is best:

If a child is trying to engage in a power struggle, ignore the challenge but not the person. (Put down the rope!)

*Share examples of what *ignoring* looks like.



TOP 10 TIPS ······ For De-escalation



Top 10 Tips #7: Set Limits

7. Set Limits:

Set a very simple, concise and clear expectation and stick to it!

*Share examples of what setting limits looks like.





Top 10 Tips #8: Pick Your Battles

8. Pick Your Battles:

Only insist on the things that *really* matter. And when it does matter, follow through! Less is best so as not to trigger more.

*Share examples of what picking your battles looks like.







Top 10 Tips #9: Allow for Silence

9. Allow for Silence

Silence can be very beneficial. It can give someone a chance to process and reflect.

*Share examples of what allowing for silence looks like.







Top 10 Tips #10: Allow Time

10. Allow for Time

Give a person who is upset time to process and think about what you've said. Don't overwhelm them with prompts.

*Share examples of what allowing time looks like.







Respectful Ways Trauma-Informed Partners

Our Partners: The Attachment and Trauma Network (ATN)

- ATN <u>Website</u>
- ATN Parent <u>Support</u>
- ATN <u>Conference</u>
- ATN <u>Podcast</u>
- Respectful Ways is the only SEL program vetted and approved by ATN trauma-experts
- Being trauma-informed helps all students feel safe and comfortable to learn







SEL & EQ Tied to Academic Improvements

<u>HOW</u> DOES CHARACTER DEVELOPMENT HELP ACADEMICS:

- Improves achievement by 11% on standardized tests.
- Students are twice as likely to attain a college degree.
- 54% more likely to attain a high school diploma.
- 46% more likely to have a full-time job into adulthood.

Source: Casel.org Illinois State University Loyola University

Study of 270,000 students







Respectful Ways Intro and Gift

<u>News</u> about Respectful Ways!

Respectful Ways Gift: Free Courses

Home Connects to send to families!



Top 10 Tips for De-escalation: Conclusion

Each of us must come to care about everyone else's children. We must recognize that the welfare of our own children and grandchildren is intimately linked to the welfare of all other people's children.

After all, when one of our own children needs life saving surgery, someone else's child will perform it. If one of our children is threatened or harmed by violence, someone else's child will be responsible for the act.

The good life for our own children can be secured only if a good life is also secured for all other people's children.

~ Lilian Katz

International Leader in Early Childhood Education



Experience the iCare Advantage

iCare Software handles your most complicated childcare and after-school challenges, including forecasting, rate-chart billing, early dismissals, holidays, compliance, and communication.

- ✓ Multiple Office Admin Roles
- ✓ Multi-Site Management
- ✓ Parent and Teacher Apps
- ✓ Rate-Chart Billing
- ✓ Optimal Staffing Projections

- ✓ Geofenced Check-In
- ✓ Session Management
- ✓ Reg & Enrollment Compliance Tracking
- ✓ Curriculum and Lesson Planning
- $\checkmark\,$ Journaling with State Guidelines



iCare elevates your experience in several game-changing ways:

- ✓ Maximize Revenue Collection
- ✓ Accelerate Payment Processing
- ✓ Authentic Attendance Records
- ✓ Precision in Staff Scheduling
- ✓ Automated Records Collection
- ✓ Reduced Office Work Hours by 50% or More





Thank You iCare!



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